

CYNGOR SIR POWYS COUNTY COUNCIL.

**CABINET EXECUTIVE
10 April 2018**

REPORT AUTHOR: County Councillor Stephen Hayes
Portfolio Holder for Adult Social Care

SUBJECT: Q3 Adult Services Safeguarding Update

REPORT FOR: Information

1. Summary

1.1 The purpose of this report is to provide an update in respect of work done in Quarter 3 (2017/18) to safeguard adults in Powys itself and as part of the Mid and West Wales Region.

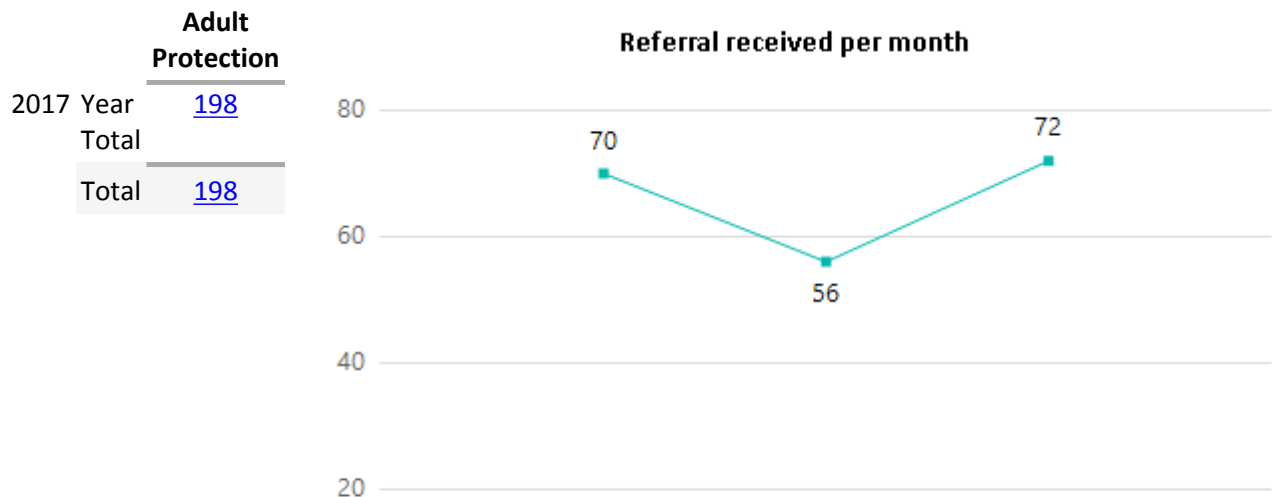
2. Proposal

2.1 Activity / Data Quarter 3

Adult Social Care has experienced difficulties in meeting the performance information requirements of the Regional Safeguarding Board, CWMPAS. This has been caused by technical errors since the introduction of a new electronic case management system. We are working with the Business Insight Team to address these issues and solutions will be achieved by the next quarter when all the data will be produced in the correct format within one report.

The number of referrals has grown steadily since August 2017 and 198 were received during Q3. All of them were processed within Powys People Direct and screened by the Safeguarding Team. 173 progressed to an enquiry, of which 57% were completed on time

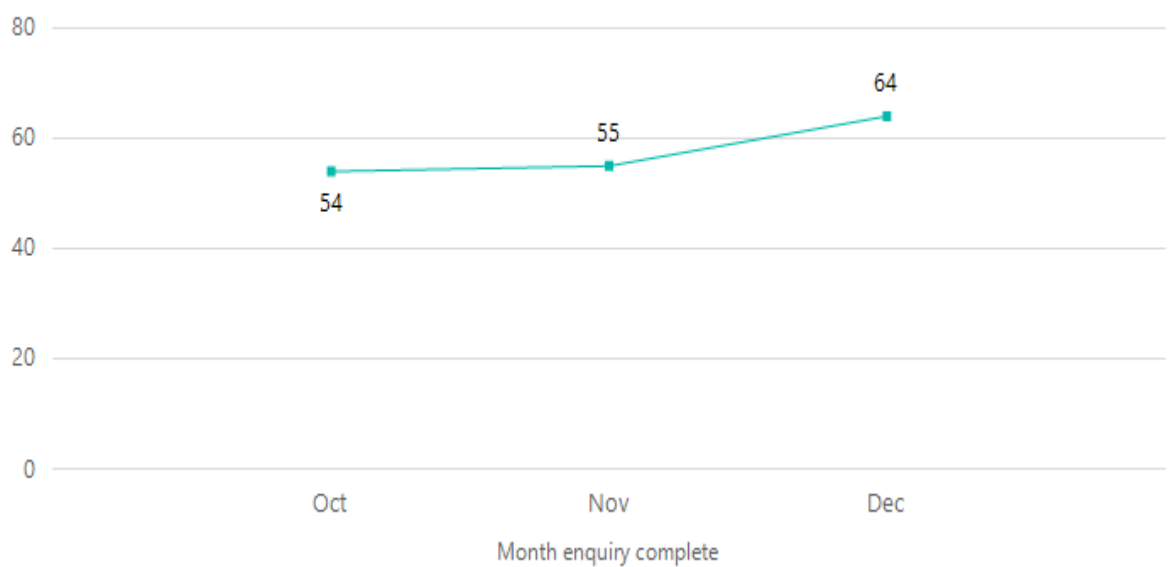
2.2 Number of Referrals Received for Q3



2.3 Number of Enquiries Complete for Q3

	Within Timescale		Completed Outside Timescale		Total
2017 Year Total	<u>99</u>	57.23%	<u>74</u>	42.77%	<u>173</u>
Total	<u>99</u>	57.23%	<u>74</u>	42.77%	<u>173</u>

Enquiries complete per month

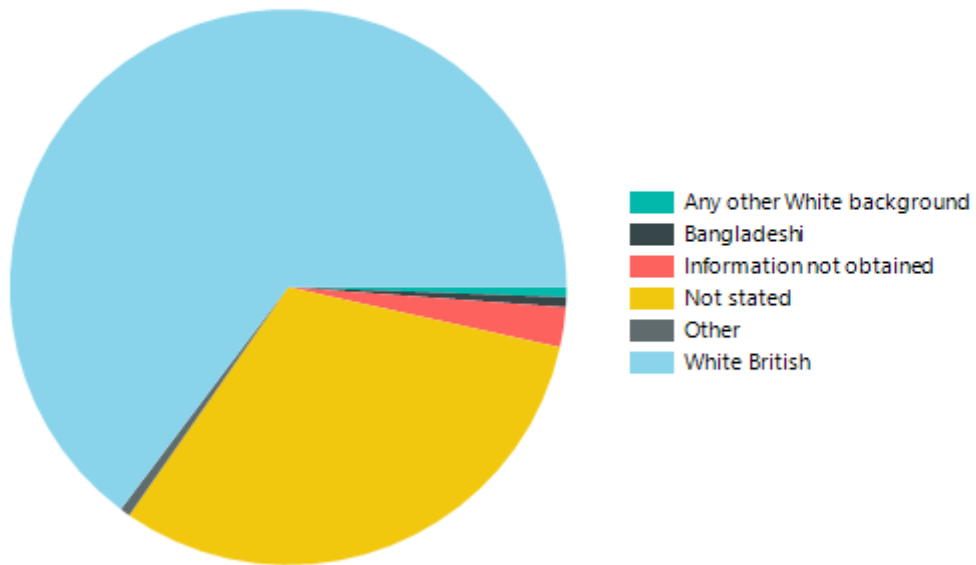


Client Age Range

	17 or under	18 to 64	65 and over	Total
Any other White background	<u>0</u>	<u>1</u>	<u>0</u>	<u>1</u>
Bangladeshi	<u>0</u>	<u>1</u>	<u>0</u>	<u>1</u>

Information not obtained	<u>0</u>	<u>2</u>	<u>2</u>	4
Not stated	<u>3</u>	<u>4</u>	<u>47</u>	54
Other	<u>0</u>	<u>0</u>	<u>1</u>	1
White British	<u>0</u>	<u>48</u>	<u>64</u>	112
Total	<u>3</u>	<u>56</u>	<u>114</u>	<u>173</u>

Adult protection enquiries complete by client ethnicity



2.4 Place and Type of Abuse

		Physical	Sexual	Emotional/ psychologi cal	Financial	Neglect	Physical; Emotional/p sychological	Neglect; Emotion al/psyc hologica l	Sexual; Emotional/p sychological	Emotional/ psychologi cal; Financial	Physical; Neglect	Emotional/ psychologi cal; Emotional/ psychologi cal	Neglect; Physical	Emotional/ psychologi cal; Neglect
Female	18 to 64	<u>8</u>	<u>1</u>	<u>3</u>	<u>1</u>	<u>10</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	65 and over	<u>26</u>	<u>0</u>	<u>6</u>	<u>12</u>	<u>28</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>1</u>	<u>1</u>	<u>1</u>
	Total	<u>34</u>	<u>1</u>	<u>9</u>	<u>13</u>	<u>38</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>2</u>	<u>2</u>	<u>1</u>	<u>1</u>	<u>1</u>
Male	18 to 64	<u>5</u>	<u>0</u>	<u>6</u>	<u>5</u>	<u>8</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>
	65 and over	<u>6</u>	<u>0</u>	<u>3</u>	<u>7</u>	<u>17</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	Total	<u>11</u>	<u>0</u>	<u>9</u>	<u>12</u>	<u>25</u>	<u>1</u>	<u>1</u>	<u>0</u>	<u>2</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>
Other	17 or under	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
	Total	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Total		<u>45</u>	<u>1</u>	<u>18</u>	<u>25</u>	<u>66</u>	<u>1</u>	<u>1</u>	<u>1</u>	<u>4</u>	<u>3</u>	<u>1</u>	<u>1</u>	<u>1</u>

Source of Enquiry	Adult Protection	Brecon Administration	Older People North - Social Work Team	Radnor Admin	Source total	Percentage of Referrals
Relative/friend	<u>5</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>5</u>	2.89%
Provider agency	<u>74</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>74</u>	42.77%
Local health board	<u>34</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>35</u>	20.23%
Local authority	<u>21</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>22</u>	12.72%
Not Recorded	<u>3</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>	1.73%
Third sector	<u>15</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>15</u>	8.67%
Ambulance service	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	1.16%
Probation	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	1.16%
Police	<u>8</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>9</u>	5.20%
Other	<u>4</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>4</u>	2.31%
Advocate	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	1.16%
Total	<u>170</u>	<u>1</u>	<u>1</u>	<u>1</u>	<u>173</u>	100.00%

Setting of Alleged Abuse	Adult Protection	Brecon Administration	Older People North - Social Work Team	Radnor Admin	Setting total	Percentage of Referrals
Own Home	<u>87</u>	<u>0</u>	<u>1</u>	<u>1</u>	<u>89</u>	51.45%
Community	<u>8</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>8</u>	4.62%
Care home setting	<u>56</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>57</u>	32.95%
Health setting	<u>10</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>10</u>	5.78%
Other (please specify)	<u>8</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>8</u>	4.62%
Not Recorded	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	0.58%
Total	<u>170</u>	<u>1</u>	<u>1</u>	<u>1</u>	<u>173</u>	100.00%

2.5 Regional Safeguarding Board

The Safeguarding Lead in Adult Social Care is helping to develop a regional threshold document as a means of ensuring a consistent approach to safeguarding across the four local authority areas. CYSUR is already implementing a similar document in Children's Services. It is the Board's intention to have the adult services document critiqued by local focus groups during March and presented to the Executive Board on 19th April. The local Safeguarding team are testing it informally at present.

2.6 Domestic Incident Notifications and Police Information Shares

We are seeking a consistent regional approach to how these are received and recorded. Currently, Powys People Direct process them all, with the Safeguarding Manager overseeing the cases.

This will be the only reporting area where Powys Adult Safeguarding are not producing reports which meet the requirements of the Mid and West Wales Safeguarding Board. The only local authority to do so is Ceredigion which has provided additional resources for this purpose, to manage the additional workload.

2.7 National Safeguarding Week November 2018

The Safeguarding Lead recently attended the newly established Corporate Safeguarding Group. It was agreed that a more holistic approach should be taken to National Safeguarding Week incorporating different Council functions, not just Adult Social Care. Ceredigion implemented a similar model last year and this is being viewed as best practice by the Regional Safeguarding Board. The theme for the week is likely to be service user engagement with the adult safeguarding process.

2.8 Care Inspectorate Wales

Adult Safeguarding was inspected as part of the overall Adult Social Care inspection. The inspectors were concerned about the lack of a formal risk assessment tool within the safeguarding process beyond the initial screening of referrals, however, this was not being addressed in a formal manner. As a result, we have implemented a formal risk assessment at all stages of the safeguarding process. This is being embedded in practice. The risk is now assessed and recorded upon receipt of the safeguarding concern and again when the enquiry is completed.

2.9 Adult Protection Fora

The first Adult Protection Forum is planned for 16th May, in collaboration with Safeguarding colleagues in health, and places have been booked. The event will enable us to share and reflect on good practice and training.

2.10 Modern Day Slavery

This is being considered within the Regional Board and Powys County Council is looking to adopt the Ceredigion model as policy. The Safeguarding Manager attends the Regional meeting, working with colleagues to embed a process locally which will then be agreed and signed off. <https://www.ceredigion.gov.uk/media/3566/modern-slavery-policy-eng.pdf>

2.11 Deprivation of Liberty Safeguards (DoLS)

There were 281 unallocated DoLS assessments at the end of Qtr 3. The number of outstanding requests has steadied this quarter. Additional resources have been secured to reduce the number of assessments outstanding. However, completing additional assessments creates pressure on the service in terms of authorising these applications. The authorisation can only be completed by a manager with the relevant training. The authorised signatory scrutinises the relevant assessments and authorises the deprivation of liberty. This is a statutory responsibility for Powys County Council. The Senior Management Team are securing additional training opportunities and deciding whether or not all Senior Managers within Adult Social Care should undertake it.

All outstanding DoLS requests carry a degree of risk of financial litigation as it is a serious issue to deprive someone of their liberty without authorisation if they lack capacity to consent. There is case law to show the consequences for local authorities in respect of unlawful deprivations. This risk has been included on the Adult Social Care risk register. Powys are vulnerable to legal challenge at this time but this situation is true for any local authority.

3. **Options Considered / Available**

3.1 Not applicable.

4. **Preferred Choice and Reasons**

4.1 Not applicable.

5. **Impact Assessment**

5.1 Is an impact assessment required? No

6. **Corporate Improvement Plan**

6.1 Safeguarding is everybody's business and links to objectives within the Corporate Improvement Plan.

7. **Local Member(s)**

7.1 Not applicable.

8. **Other Front Line Services**

Does the recommendation impact on other services run by the Council or on behalf of the Council? Yes

If so please provide their comments: Both the PLOG and PLOGA have active training programme co-ordinated by the Local Authority and attended by staff from all agencies. The Safeguarding team give advice and information to managers and staff working with adults at risk from all sectors.

9. Communications

Have Communications seen a copy of this report? Yes

Have they made a comment? If Yes insert here.

10. Support Services (Legal, Finance, Corporate Property, HR, ICT, Business Services)

10.1 Legal: The recommendation can be supported from a legal point of view.

10.2 Finance: The Finance Business Partner notes the content of the report.

10.3 Corporate Property (if appropriate)

10.4 HR (if appropriate)

10.5 ICT: ICT have noted the report. No comments to add.

11. Scrutiny

Has this report been scrutinised? No

If Yes what version or date of report has been scrutinised?

Please insert the comments.

What changes have been made since the date of Scrutiny and explain why Scrutiny recommendations have been accepted or rejected?

12. Statutory Officers

12.1 The Head of Financial Services (Acting Section 151 Officer) notes the content of the report.

12.2 The Solicitor to the Council (Monitoring Officer) has commented as follows: "I note the legal comment and have nothing to add to the report".

13. Members' Interests

13.1 The Monitoring Officer is not aware of any specific interests that may arise in relation to this report. If Members have an interest they should

declare it at the start of the meeting and complete the relevant notification form.

14. Future Status of the Report

14.1 Not applicable.

Recommendation:	Reason for Recommendation:
In accordance with its safeguarding responsibilities, that Cabinet notes the report.	This report provides assurance to Cabinet that effective work on important safeguarding issues is being undertaken both locally and regionally.

Relevant Policy (ies):			
Within Policy:	Y	Within Budget:	Y

Relevant Local Member(s):	All
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Person(s) To Implement Decision:	Agency Representatives
Date By When Decision To Be Implemented:	N/A

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